

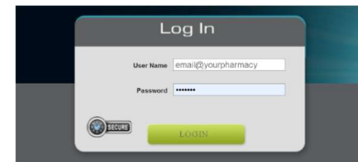
PharmacyFirst+ Insights

Understanding your RPM Scoreboard

Benchmark your pharmacy's retail performance

Log in to RPM at <https://live.rpmretail.com>

Use your email address and the password you created. If you have not requested your password get in touch with us today.



Your pharmacy's performance ranking based on these seven retail KPIs

The RPM Scoreboard

For a definition of each KPI – click on the KPI name



Did you know....?

Each KPI shows:

- your pharmacy's performance for the last 30 days
- your ranking against other PharmacyFirst members
- the Group average result over the last 30 days
- The Scoreboard is updated overnight – check it often!

TIP: Click on the [Graph](#) link for any KPI and you can compare your pharmacy's results Vs the group trend over the last 90 days.



For online access to your pharmacy's daily retail performance tips in RPM:

Contact your PWL representative or email: support@rpmretail.com